

7. The apparatus of Claim 6 wherein said subscriber service module interface is an internal slot.
8. The apparatus of Claim 6 wherein said subscriber service module interface is a cable.
9. The dialing controller of Claim 1 wherein said first subscriber service consists of one type of service.
10. The dialing controller of Claim 1 wherein said first subscriber service consists of a combination of more than one type of service.
11. The dialing controller of Claim 1 wherein said second subscriber services consists of one type of service and physical connection.
12. The dialing controller of Claim 1 wherein said second subscriber services consists of a combination of more than one type of service.

13. The dialing controller of Claim 1 wherein said at least one operator device is a telephone.

15. A modular dialing controller for use in the origination of telephone calls via a subscriber service and connecting said telephone calls to at least one operator device, said controller being customizable to be connectable to any of a plurality of subscriber services and comprising:

- a) a main controller unit; and
- b) one of a plurality of interchangeable subscriber service modules connectable to said main controller unit and operatively connectable to one of said plurality of subscriber services;

wherein said modular dialing controller can be customized to be operatively connectable to a desired subscriber service selected from said plurality of subscriber services by connecting a corresponding interchangeable subscriber service module that is operatively connectable to said desired subscriber services.

16. The dialing controller of Claim 15 wherein said desired subscriber service has one type of service.

17. The dialing controller of Claim 15 wherein said desired subscriber service is a combination of more than one type of service.
18. The dialing controller of Claim 15 wherein said corresponding interchangeable subscriber service module connects to said main control unit via a subscriber service module interface.
19. The dialing controller of Claim 18 wherein said subscriber service module interface is an internal slot.
20. The dialing controller of Claim 18 wherein said subscriber service module interface is a cable.
21. The apparatus of Claim 15 wherein said at least one operator device is a telephone.
23. The dialing controller of Claim 15 wherein said modular dialing controller can be converted from being connectable to said desired subscriber service to being connectable

to a second desired subscriber service by disconnecting said one of a plurality of interchangeable subscriber service modules from said main controller unit and connecting a second interchangeable subscriber service module connectable to said second desired subscriber service to said main controller unit.

24. A modular dialing controller for use in the origination of telephone calls via a subscriber service and connecting said telephone calls to at least one operator device, said controller comprising:

- a) a main controller unit; and
- b) a subscriber service module interface connected to said main controller unit and connectable to an interchangeable subscriber service module, said interchangeable subscriber service module operatively connectable to one of a plurality of subscriber services;

and wherein said modular dialing controller can be converted from being connectable to a first subscriber service to being connectable to a second subscriber service by disconnecting a first interchangeable subscriber service module connectable to said first subscriber service from said subscriber service module interface and connecting a second

interchangeable subscriber service module connectable to said second subscriber service to said subscriber service module interface.

25. An interchangeable subscriber service module for use with a modular dialing controller in the origination of telephone calls via a subscriber service and connecting said telephone calls to at least one operator device, said interchangeable subscriber service module operatively connectable to one of a plurality of subscriber services and operatively connectable to said modular dialing controller

wherein said interchangeable subscriber service module can be used to customize said modular dialing controller for connection to a particular desired subscriber service by connecting a selected interchangeable subscriber service module which is connectable to said selected subscriber service to said modular dialing controller.

26. A modular dialing system for use in the origination of telephone calls via a subscriber service and connecting said telephone calls to at least one operator device, said system comprising:

- a) a modular dialing controller comprising:

- i) a main controller unit, said main controller having an operator device interface capable of connection to at least one operator device; and
  - ii) an interchangeable subscriber service module connected to said main controller unit and operatively connectable to a subscriber service;
- b) at least one operator device operatively connected to said operator device interface;

wherein said modular dialing controller is convertible for connection to a different subscriber service by exchanging said interchangeable subscriber service module with a different interchangeable subscriber service module [12] capable of connection to said different subscriber service.

27. The dialing system of Claim 26, wherein the number of operator devices is one.
28. The dialing system of Claim 26, wherein the number of operator devices is more than one.

29. The dialing system of Claim 26, wherein said subscriber service consists of one service.
30. The dialing system of Claim 26, wherein said subscriber service consists of a combination of more than one type of service.
31. The dialing system of Claim 26, wherein said subscriber service is a different type of service than said different subscriber service.
32. The dialing controller of Claim 19, where said different subscriber service is the same type of service as said subscriber service with different call capacity.
33. A method of customizing a modular dialing controller to connect with a desired subscriber service, which comprises the steps of:
  - a) providing a modular dialing controller;
  - b) determining a desired subscriber service;
  - c) providing an interchangeable subscriber service module connectable to said modular dialing controller and connectable to said desired subscriber service; and
  - d) connecting said interchangeable subscriber service module to said modular dialing controller.